



March 23, 2020

To Our Customer Partners

Re: BDI Operations are an Essential Business Activity (EBA)

Dear Customer Partner:

During this coronavirus period of restricted activity (COVID-19), BDI works as an essential business as a supply chain provider for critical industrial products that are provided to numerous essential business operations including:

- Medical Supply Chain including medical device and equipment manufacturing including GE Healthcare and Philips, healthcare facilities, hospitals, medical clinics and other facilities;
- Transportation including a primary supply chain provider for all products used by United Parcel Service (UPS), package handling including distribution centers, fulfillment centers, air hub and ground support operations, distribution centers and other logistics and service centers and the supply of critical component parts for rail, metro train and bus transportation, service and maintenance and all vehicle manufacturing;
- Food including food manufacturing, processing, milling, preparation, distribution and logistics including integrated supply chains services;
- Energy including gas and oil development and extraction and alternative energy creation including wind, solar, recycling and cogeneration;
- Communications including products for the construction and maintenance of infrastructure;
- Agriculture including farm and construction machinery and implement manufacturing, repair;
- Steel and Chemical Manufacturing;
- Power Generation including coal, gas, hydroelectric, wind and solar generation facilities;
- The Operation of Dams including replacement and contraction controls, equipment and products;
- Water and Wastewater Treatment including products and services for the constructions and maintenance of the component operations thereof; and
- Defense Industrial Base including base, military equipment and air equipment;
- Paper manufacturing and recycling for the manufacture of sanitary papers, medical papers, safety and personal protection papers of all descriptions.

BDI is continuing our product supply services within government requirements. Some BDI employees are working from home where practicable. Core BDI services continue. We will continue to support your continuity of production and operations. Please let us know if you need more information.

Carl James, President and CEO

BDI - Central Support

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